

Kontek's Industrial Water & Wastewater Equipment Technician

Kontek is committed to being a world leader in the treatment and preservation of industrial wastewater. Our primary offices and manufacturing facilities are in Burlington, Ontario, where our innovative team designs, engineers, and manufactures pre-treatment equipment, wastewater treatment, and water recovery for numerous industries.

We build modular, customized systems that are tested in-house to confirm we meet and exceed our customers' effluent requirements. Each assembled system is easily integrated into new or existing facilities, making it feasible for us to install and commission in any situation. Kontek also provides hands-on service and offers remote technology options.

The Kontek team is proud of our unique culture that encompasses the safety and wellbeing of all stakeholders, maintaining ISO 9001 standards, collaborating through shared knowledge, and enhancing our technologies to comply with today's stringent global policies and environmental demands.

We continue to structure our organization to allow quick response to client inquiries and provide the best in personal service.

As such, we currently have an exciting opportunity for an experienced INDUSTRIAL WATER & WASTEWATER EQUIPMENT TECHNICIAN to join our Service and Commissioning team. The Kontek work environment is relaxed with a friendly atmosphere but can be fast paced. Employees perform multiple roles daily, so teamwork is an integral component in almost all activities. Our ideal candidate is a quick learner, with strong problem-solving skills and the ability to function independently with minimal supervision while working within an overall team.

Reporting to the Service and Commissioning Manager, this position is located full-time in our Burlington, Ontario office, and on-site at customers' facilities throughout North America and abroad. Candidates should be prepared for a healthy mix of office desk work, testing and repairing equipment at Kontek's own facility, and frequent air and ground travel for service and equipment commissioning.

Pay scale commensurate with experience. <PROVIDE SALARY RANGE> On top of base salary, we offer competitive benefits and vacation package, and our employees also enjoy a supplemental health care allowance, executive gym membership, and RRSP plan.

Kontek welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

MAIN RESPONSIBILITIES:

- On-site service of industrial wastewater treatment systems, including instrument calibration, water sample analysis & treatment, and equipment and component troubleshooting
- Producing service reports & analytical data, and delivering to customer in a timely manner
- On-site start-up and commissioning of industrial wastewater treatment systems
- In-house testing, troubleshooting and repairs on equipment (i.e. pumps)
- Being the face of Kontek! Liaising with customers in a professional manner, responding to inquiries and technical questions, recommending equipment or spare parts

- Working closely with our sales team to prepare quotes for parts and service, including follow-up with the customer

JOB REQUIREMENTS:

- Wastewater treatment education and/or experience
- Experience with instrumentation
- Mechanical skills (pipefitting and pump repair capabilities an asset)
- Chemical handling experience
- Travel within Canada and internationally is required – must have a valid passport and driver's licence
- Excellent written and verbal English skills
- Self-starter, able to work independently
- Microsoft Office – Email/Word/Excel proficiency
- Strong problem solving and communication skills
- Ability to work well on a team and take initiative independently
- Excellent time management skills

Other Requirements:

- Valid driver's license
- Valid passport and ability to travel globally